

TERMS OF BUSINESS

Buggies4one Ltd are committed to provide high quality service and support for our customers. The following information provides details on our Procedures and Policies.

Buggies4one Ltd Commercial Office – 38, Pinewoods Avenue – Hagley – Stourbridge – West Midlands – DY9 0JF

Storage and Distribution Centre – Buggies4one Ltd – Herth & Buss Building - Unit 1
Dreadnought Business Park – Dreadnought Road – Brierley Hill – DY5 4TP

1) Order

Orders can be processed:-

- Through the website – www.buggies4one.com
- By Email – info@buggies4one.com
- By Telephone - 01562 519613

2) Payment

- Credit Card via Barclaycard Gateway (Most Credit Cards accepted)
- PayPal
- Bank Transfer
- Cheque (payment must clear before despatch)
- Cash – maximum £5000

3) Credit Card Security

- Buggies4one Ltd is Payment Card Industry Data Security Standard compliant and no credit card details are held by Buggies4one Ltd

4) Delivery

- All Golf Buggy deliveries within 250miles of post Code DY5 4TP Free
- All other items charged at cost
- Personal delivery with training available - quote on request
- All orders will be despatched within 48hours and delivered within 4 days not including weekends from confirmation of order by email or telephone.

5) VAT

- UK and European orders - VAT added at Country rate
- VAT Exemption available based on GOV UK guidelines and certification

6) Warranty

- 12 months warranty on all parts excluding wearing parts.

7) Privacy and Cookie Policy

Privacy

• Buggies4one Ltd understand the importance of privacy and will always respect and value the privacy of any data we collect from our Customers – The General Data Protection Regulation (UK-GDPR) provides the guidelines which we will follow to protect customers data – The type of personal data we collect is to enable the process and delivery of customers' orders and this may involve:-

- Name
- Address
- Email address
- Telephone / mobile numbers

If the order is a gift or for a third party the information collected will be the name address and a contact phone number.

Buggies4one Ltd may also use non identifying data to improve our performance and website

Buggies4one Ltd reserves the right to update the Privacy Policy at any time and these changes will be identified by the Terms of Business issue and date.

8) Cookies

• Cookies are used to gather information to help analyse web traffic when you visit a specific site – Cookies assist identify your likes, dislikes by gathering and remembering information about your preferences - Generally cookies help us to provide a better website and understand which information you find most useful. You can choose to accept or decline cookies although most web browsers automatically accept cookies but you can usually modify your browser settings to decline cookies if you prefer. Declining cookies may prevent you from taking full advantage of the website.